

MTG HAWKE'S BAY & NAPIER LIBRARY TEMPORARY CLOSURE FAQS

Current as at 26 January 2021

WHY ARE MTG HAWKE'S BAY AND NAPIER LIBRARY CLOSED?

Urgent remedial work is needed on the building's sprinkler system.

Risks have been identified with the sprinkler system's ceiling pipe work, which is at risk of falling in a seismic event or other situation where force is applied, for example if the sprinkler system were to be discharged.

Remedial works to the sprinklers were previously identified and work commenced in early December. However recent work has revealed a greater risk to the safety of staff and customers than initially thought. The fixings supporting the sprinkler pipes to the ceiling need to be upgraded to ensure they are of sufficient load bearing capacity.

WHEN WILL THEY BE RE-OPENED?

Remedial work in the MTG Century Theatre and foyer will be completed in time for the theatre's reopening on Wednesday 27th January.

The project team are anticipating that the library will be open and be operating as usual by the end of March or early April.

Work on the rooms occupied by museum exhibits will take longer than the work needed in the library due to confined working spaces and the amount of scaffolding required, as well as museum exhibits needing to be removed and then reinstalled after works have finished.

We are unable to provide an exact time of reopening, but some parts of the museum could be closed for a number of months. Work will continue until mid-2021 on areas of the building that are not accessible to the public. Where possible, we will look to reopen the museum part of the building in stages, to help minimise disruption.

WHY WILL IT TAKE SO LONG TO UNDERTAKE WORK?

Due to the nature of the building and interior height, scaffolding is needing to be installed and dismantled as well as removing ceilings in certain areas.

Many museum exhibits are also removed and will then need to be reinstalled after works have finished.

HOW OFTEN WILL YOU UPDATE THE PUBLIC?

As often as possible. We will be making plans with speed and communicating them as we go.

WHO DID YOU CONSULT BEFORE MAKING THIS DECISION?

The Interim Chief Executive, Keith Marshall made the decision to close the building for the safety of staff and customers, in consultation with NCC's Senior Leadership Team. Due to the identified risk to physical safety of people, no external consultation was undertaken.



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ARE THERE ANY ADDITIONAL SERVICES AVAILABLE DURING THE CLOSURE?

Napier Libraries:

- Additional reserve collection/return locations (Napier i-SITE, Municipal Theatre for returns only, and Century Theatre Foyer from 1 February)
- Mobile Library in the community for returns and reserve collections will be coming soon

MTG Hawke's Bay:

- Retail store opening in Century Theatre Foyer from 1 February
- External education sessions available for schools
- External tours along with research and collection visits continue

WHAT THIS MEANS FOR NAPIER LIBRARY

WHERE CAN I GO FOR LIBRARY SERVICES WHILE NAPIER LIBRARY IS CLOSED?

Taradale Library (24 White Street, Taradale) is operating as normal.

Century Theatre Foyer (from 1 February) for returns and reserve collections

Napier i-SITE for returns and reserve collections

Napier Municipal Theatre for returns

Mobile Library for returns and reserve collections coming soon, please keep an eye out on Library social media and website when details are confirmed.

WILL THE TARADALE LIBRARY HAVE DIFFERENT OPENING HOURS?

No, the hours of Taradale Library will remain the same:

- 9.30am - 5.30pm, Monday to Friday
- 10am-4pm Saturday and Sunday

WHERE CAN I RETURN MY BOOKS WHILE THE LIBRARY IS CLOSED?

All external returns bins are open:

- Taradale Library
 - Pak n Save Napier
 - Pak n Save Tamatea
 - Four Square Taradale
 - Napier Municipal Theatre (during standard opening hours)
 - Napier i-SITE (during standard opening hours)
 - Century Theatre Foyer (during standard Napier Library opening hours)
- Mobile Library coming soon

WILL MORE SERVICES BE DELIVERED FROM TARADALE AS A RESULT?

Our microfilm service will be temporarily unavailable over the holiday period. You will be able to request to view specific microfilm at Taradale Library via a Research Enquiry from late January 2021.

WILL ANY CURRENT LIBRARY STAFF LOSE THEIR JOBS?

No, staff will be redeployed to Taradale Library or other Napier City Council office space.

WHAT WILL HAPPEN TO THE BOOKS AT NAPIER LIBRARY?

We will have access to retrievable book stock.

WHERE CAN I COLLECT MY RESERVED BOOKS FROM?

All reserves can be collected from

- Taradale Library
- Napier i-SITE (during standard opening hours)
- Century Theatre Foyer (during standard Napier Library opening hours)
- Mobile Library coming soon.

WILL I BE FINED FOR OVERDUE BOOKS?

There will be no overdue fines issued during this time.

HOW CAN I USE THE DIGITAL SERVICES FOR THE LIBRARIES?

Make the most of our website and other digital services. There are so many options including downloadable movies and courses (Kanopy), E-Audio and E-Books, as well as a range of research databases. Visit our website to learn more: <https://www.napierlibrary.co.nz/>

Don't have a password, or forgotten it? Just visit our website to access your member login. If you've forgotten your password or need a new one, click 'Forgot your password' and follow the steps.

Make sure you add your email to your library card membership so you can hear from us. Just send us a message through Facebook and we can get this sorted for you.

WHAT IS HAPPENING WITH THE NEW NAPIER LIBRARY LOCATION?

The new Napier Library is growing closer to becoming a reality.

The Napier Library Civic Precinct was consulted on as a part of Napier's Annual Plan - view the Annual Plan here: <https://www.napier.govt.nz/our-council/plans-strategies-reports/annual-plan/>

This recommends the library returning to Station Street in some form. It recognises that these are once in a lifetime decisions that need careful consideration. So, we've established a working group to look at options, costs and master planning of the potential commercial development, Library, and Council buildings.

More information can be found here <https://www.napier.govt.nz/napier/projects/civic-and-library-buildings/>

WHAT THIS MEANS FOR MTG HAWKE'S BAY

IS THE COLLECTION SAFE?

While the risk to the collection is unlikely, there is still some risk. Staff are working through plans to manage and mitigate this risk as much as possible.

WILL THIS AFFECT NEW EXHIBITIONS COMING UP?

Potentially. We are working on a plan to ensure we are able to have our Women's Institute exhibition marking the 100th anniversary of the Women's Institute in New Zealand, which first started here in Hawke's Bay at Rissington. This exhibition will be on display when the building reopens to the public.

More detailed plans around the overall exhibition schedule will be worked through in January.

WHAT WILL HAPPEN WITH EXISTING EXHIBITIONS?

Some of these may close before the galleries re-open, some may be extended. Staff are currently working through the exhibition schedule.

HOW WILL THIS AFFECT ANY EVENTS AT THE MTG CENTURY THEATRE

There are no events scheduled until 27 January 2021 and the Century Theatre and foyer will be open and safe from this date so events can continue as normal in these spaces.

HOW WILL THIS AFFECT ANY EDUCATIONAL PROGRAMMES RUN BY MTG?

We have adapted our education programmes so we are still able to undertake certain programmes from outside the facility. We are working with schools and the Ministry of Education to reach the best outcomes.

WILL THIS AFFECT ACCESS TO ANY MTG ARCHIVES?

Access to the archive collections, based at our off-site store, will continue as normal through an appointment process. You can make a booking through email: info@mtghawkesbay.com or phone: 06 833 9925.

CAN I PURCHASE ITEMS FROM YOUR RETAIL STORE?

From Monday 1 February, we will have our store relocated to the Century Theatre Foyer. It will be open during our normal business hours 9:30 – 5:00